

Assessment

To receive a home care package, you must be assessed by an Aged Care Assessment Team (ACAT). Information on ACATs is available from doctors, hospital or phoning 1800 200 422. The assessment is free of charge. Applicant will be notified of the approved level of care - either Level 1, 2, 3 or 4. You also can contact us for more information.

Service Types

The services are principally to meet a consumer's daily complex care needs.

They are:

- ✓ Domestic Assistance
- ✓ Personal Care
- ✓ Meal Preparation
- ✓ Social Support
- ✓ Shopping Assistance
- ✓ Home Maintenance
- ✓ Transport to appointments
- ✓ Taxi Vouchers
- ✓ Help with aids and appliances
- ✓ Case Management & Referrals

Cathay Community Association is a fully accredited service provider and is approved by the Commonwealth Department of Social Services so you can have peace of mind that our care and service is of the highest standards. Our caring and experienced staffs are police checked and receiving on-going training and supervision. They are also bi-linguistic and that provides better understanding and communication with people from Chinese cultural backgrounds.

Fees

Consumers can be asked to pay a care recipient contribution fee of up to 17.5% of basic pension, plus up to 50% of income above the basic pension according to the Program Guidelines. Those with genuine financial hardship will not be denied of services, based on an ability to pay fees.

Note that from 1 July 2014, new income testing arrangements, including hardship provision will apply. This could affect the level of government subsidy and require further consumer contribution to the service provision.

INTRODUCTION

Starting from 1 July 2013, the Home Care Packages Program is implemented as part of the "Living Longer Living Better" national aged care reforms.

This Packaged home care service, which will be fully replaced the Community Aged Care Packages in July 2015, aims to assist individuals to remain living independently at home for as long as they wish through flexible packaged care. The service also introduces a form of care that gives consumers a greater say in, and more control over, the design and delivery of aged care services provided to them and their carers through Consumer Directed Care (CDC).

Cathay packaged home care service is funded to provide support eligible individuals with **basic care needs (Level 1)** and **low level care needs (Level 2)**.

Consumers themselves can choose whether they prefer directly manage and access alternative of care and services in accordance with your approved level of care and the **fund** or not.

If the consumer decides to work with us to manage his/her package on a CDC basis, an individual budget has to be created after your care plan is developed. Please refer to the '*Individual Budget*' and *Fees Schedule* for details.

Alternatively, the consumer can choose to fully self-manage the services. However, there is a minimum administrative service charge required to pay. The care provider must meet the program guidelines' requirements.

Consumer's choice and decision are respected and supported. You are welcome to nominate a carer or a representative in the packaged care service. We will assist you to achieve independence, health and well-being in the community life.



The Program is funded by
The Department of Social Services.

Cathay Community Association

OFFICE HOURS
Monday to Friday

8:00 am ~ 4:30pm



Enquires

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Cathay Community Association

HOME CARE PACKAGES

Delivered on a Consumer Directed Care Basic



Best Choice Best Service gives you choice and flexible care and support to assist with daily living at home.

