

There are four levels of Home Care Packages which an individual is funded at different amounts by the Department of Human Services:

Level 1

Supports people with basic care needs

Level 2

Supports individuals with low level care needs

Level 3

Support individuals with intermediate care needs

Level 4

Support individuals with high care needs

An Individual may be also eligible for additional subsidy of Supplements (e.g. Dementia, Oxygen and Enteral Feeding Supplements).

Your central gateway to aged care services...



myagedcare 1800 200 422

myagedcare.gov.au

Contact Us

Telephone: 07-3275 3688

Office Address:
71 Annie Street Coopers Plains QLD 4108

Postal Address:
PO Box 88 Coopers Plains QLD 4108

Fax: 07- 3274 5599

Website: www.cathay.org.au

Email: homecare@cathay.org.au

Office Hours:
Monday to Friday 8 am to 4:30 pm



Cathay Community Association

HOME CARE PACKAGES

Tel: 3275 3688



Australian Government
Department of Health



Queensland Government

The services are supported by funding from the Commonwealth Government

BEST CHOICE BEST CARE FOR YOU

Cathay Home Care Packages service starts in 1999. The service provides professional and care services for frail older individuals who have complex support needs and require care planning, care management, advocacy for options and participation. It aims to assist eligible individuals to remain independently living in their own home. Since July 2015, the services have been provided on a Consumer Directed Care (CDC) basis.



**Our Service
Since 1999**

The steps to commence your packaged care service are:

- 1** Contact My Aged Care (MAC) 1800 200 422 for a comprehensive assessment by the Aged Care Assessment Team (ACAT). You will be given a Referral Code once approved.
- 2** ACAT may assist in placing the code in the National Package Queue or you can contact MAC to place the code into the Queue. MAC will notify you once a package vacancy becomes available.
- 3** Complete your Aged Care Fees Income Assessment (Please go to <https://www.humanservices.gov.au/custom-er/forms/sa456> for application). You should complete the form as soon as ACAT assessment is done.
- 4** Once you are notified of the package availability by MAC, you will be given 56 days to search or nominate the Home Care Package provider you like to commence services. The income test result will notify you the fee you are required to pay.

Types of services provided:

- ✓ Personal Care
- ✓ Domestic Cleaning
- ✓ Garden Maintenance
- ✓ Home Modifications (related to your care needs)
- ✓ Shopping Assistance
- ✓ Transport
- ✓ Support for Medical Appointment
- ✓ Social Outings
- ✓ Nursing Care
- ✓ Allied Health Care

Your choice and control are highly respected



As a Cathay Home Care Package consumer, you will be given a Monthly Service Budget Summary which enables you to know the balance of your package fund.

Moving your Care Package

Starting from 27 February 2017, funding for a home care package follows a consumer. You have right to move your current package to a different care package provider. In this circumstance, you as our Cathay Home Care Package's consumer are required to pay an Exit Fee.

National Prioritisation Queue

If you are holding a care package approval, you have to contact My Aged Care on 1800 200 422 to place your service request in the queue.